



Everyware Control beyond distance

Thanks to the Everyware remote maintenance platform, you can safely control your applications wherever they are. This innovative remote maintenance package eliminates any distance and border between users and their production plants. Without any additional hardware or configuration, you can access, control and modify your system just by using a common internet connection. Everyware starts an encrypted connection between two clients ensuring the system security and giving access to all devices on that system. And if you are in the private network, you can use the Everyware services without any cost.

Everyware is on Cloud

Everyware remote maintenance platform is on the Microsoft Azure Cloud infrastructure, offering wider connectivity and reachability.



SMS and email notifications

Everyware manages for you all SMS and email notifications configured on CREW, making it extremely easy. In fact, you only have to add mail addresses and mobile numbers, forgetting about all the rest. Thanks to Everyware infrastructure, your SMSs will be sent all over the world at the same cost. You have also the possibility to enable and disable SMS and email notification for each single device or for a folder.

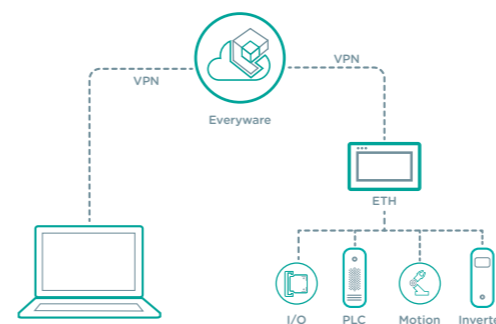


Chat in real time

Thanks to our chat service you are able to cut expensive long-distance phone calls and to follow your customers step by step. Chat history is also available: this way, you can open an old chat transcript that contains maintenance instructions. All language character sets are available in our chat service.

Work in complete safety

Thanks to an encrypted VPN connection based on the TLS1.2 algorithm, your connection with the Everyware infrastructure is protected from any system intrusion attempt, even when you send the SMSs and emails. This is very important to keep your data safe.

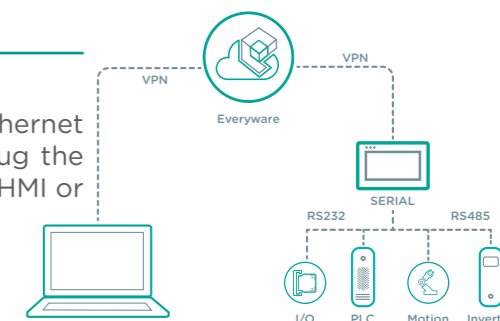


Access to any network and subnetwork in the plant

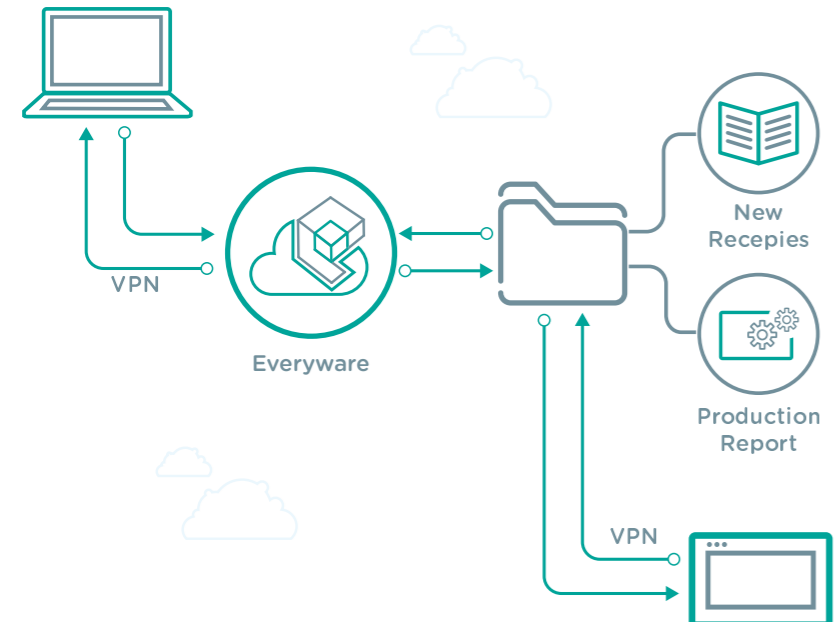
Through an encrypted VPN connection between the tele-assistance PC and the devices, you are able to download, debug and upload the application that runs inside. This guarantees total accessibility to all devices installed in the plant.

Access to serial devices

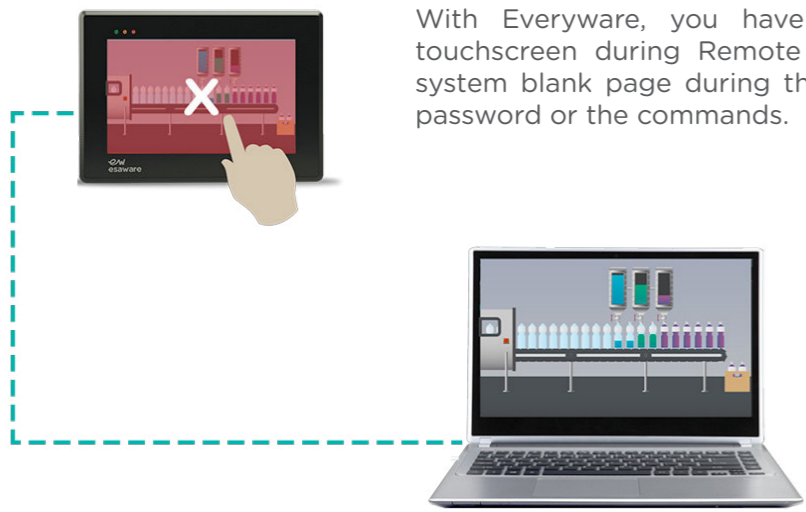
Thanks to the virtualization of the serial port inside Ethernet connections, you are able to download, upload and debug the applications that runs in a serial device connected to our HMI or PC.



Share files and folders directly with a remote device
Through a standard FTP service, you have the possibility to share all kind of data between the tele-assistance PC and remote devices.



Remote interaction
With Everyware, you have the possibility to disable the touchscreen during Remote Desktop sessions or to show a system blank page during the session in order to protect the password or the commands.



Everyware

